

# William Ntegeye

Minneapolis, Minnesota  
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## SKILLS

### Equipment

*Point-of-Sale Registers, Printers, Scanners, Computers*

### Soft Skills

*Problem-solving, Adaptability, Critical thinking, Teamwork, Communication*

### Software Tools

*Google Suite, Microsoft Office, CRM software*

## EXPERIENCE

### The Home Depot

Apr 2024 – April 2025

*Front-End Associate*

*St. Louis Park, MN*

- Processed transactions, monitored Self-Checkout, provided exemplary customer service, and minimized shrink.
- Supported cashiers, expedited price checks, and provided first-level customer conflict de-escalation.
- Assisted in training new cashiers and coaching other front-end associates.

### Holiday Gas Station

Jun 2023 – Mar 2024

*Team Member/ Cashier*

*Minneapolis, MN*

- Provided fast and friendly service to customers and while upselling promotional deals.
- Worked around the store inside and out to maintain high standards for store appearance.
- Interacted with many customers daily while working with a fun and energetic team.
- Ranked #2 in our sector for most Gatorade brand beverage sales through systematic advertisement.

### Jimmy John's

Jun 2022 – Nov 2022

*In-shop/Cashier*

*Minneapolis, MN*

- Fulfilled customer product and service standards to an outstanding degree.
- Developed an environment of teamwork and professionalism.
- Delivered an exceptional store experience.

## EDUCATION

### University of St. Thomas

**Expected** May 2028

Bachelor of Science, Computer Engineering

GPA: 3.68