

William Ntegeye

Minneapolis, Minnesota
ntegeye0william@gmail.com

SKILLS

Equipment

Point-of-Sale Registers, Printers, Scanners, Computers

Soft Skills

Software Tools

Problem-solving, Adaptability, Critical thinking, Teamwork, Communication

Google Suite, Microsoft Office, CRM software

EXPERIENCE

The Home Depot

Apr 2024 – April 2025

Front-End Associate

St. Louis Park, MN

- Processed transactions, monitored Self-Checkout, provided exemplary customer service, and minimized shrink.
- Supported cashiers, expedited price checks, and provided first-level customer conflict de-escalation.
- Assisted in training new cashiers and coaching other front-end associates.

Holiday Gas Station

Jun 2023 – Mar 2024

Team Member/ Cashier

Minneapolis, MN

- Provided fast and friendly service to customers and while upselling promotional deals.
- Worked around the store inside and out to maintain high standards for store appearance.
- Interacted with many customers daily while working with a fun and energetic team.
- Ranked #2 in our sector for most Gatorade brand beverage sales through systematic advertisement.

Jimmy John's

Jun 2022 – Nov 2022

In-shop/Cashier

Minneapolis, MN

- Fulfilled customer product and service standards to an outstanding degree.
- Developed an environment of teamwork and professionalism.
- Delivered an exceptional store experience.

EDUCATION

University of St. Thomas

Expected May 2028

Bachelor of Science, Computer Engineering

GPA: 3.68